

To all members of the Sun City Grand Softball Club – directions for using the 911 emergency phones.

There are two emergency phones located at our softball field.

Primary Red Phone: This phone is in the score tower along with a sign directing the caller how to use the phone. (Red phone box is always unlocked during games).

Step #1: Pick up the red phone and dial 911.

Step #2: When asked if fire or police – we ask for fire.

Step #3: Provide 911 operator with address that is on the sign.

Step #4: Provide 911 operator with the pertinent medical information for the injured player, type of injury, bleeding, conscious or unconscious. Stay on the phone until they tell you to hang up, you can provide updated medical information to the 911 operator if needed.



Secondary Grey Phone is located on the back of the bathroom building next to the entrance door into the supply room. This emergency phone is never locked.

On a practice day the red phone in the tower is locked, but this phone is always open and operational.

The step for using this phone is the same:

Step #1: Open the box, pick up phone, and dial 911.

Step #2: When asked if fire or police – we ask for fire.

Step #3: Provide 911 operator with address that is on the sign.

Step #4: Provide 911 operator with the pertinent medical information for the injured player, type of injury, bleeding, conscious or unconscious. Stay on the phone until they tell you to hang up, you can provide updated medical information to the 911 operator if needed.

